

SMS Policy

The Toledo Police Federal Credit Union receives membership requests from our website. Membership does not require the capability to send or receive text messages.

Employees of Toledo Police Federal Credit Union may use company-provided telephony resources to contact members for member-specific issues. These telephony resources include voice and text/SMS.

Members who receive a text from Toledo Police Federal Credit Union are sent an opt-in message which includes instructions on how to (1) join, (2) stop, and (3) receive assistance. This message also advises members that standard data rates may apply.

Toledo Police Federal Credit Union does not use text/SMS to solicit business or market services. SMS messages are not sent to non-members. Texts are specific in nature with a message to an exact member of an issue that solely concerns that member. Toledo Police Federal Credit Union does not use autodialers or automated texting. Members can opt out of all future texting at any time by responding to Toledo Police Federal Credit Union via the text STOP. Alternatively, members may direct a cessation of text messages by contacting us via email or telephone.